FINANCIAL SERVICES

NACBFSA



Funeral cover	Natural or unnatural causes of death
Grocery benefit *	The beneficiary of an approved funeral policy claim will receive a voucher to the value of R750, that can be used at any till point nationwide at the time of death.
Repatriation of mortal remains *	We offer repatriation of mortal remains to a reputable funeral parlour within the borders of South Africa. Advice on obtaining a death certificate is provided.
HIV protection *	After a traumatic event that may cause exposure to HIV, we offer 24-hour emergency advice. The benefit facilitates three blood tests, a 30-day Anti-Retro Viral (ARV) starter pack, a seven day Sexually Transmitted Infections (STI) preventative medication pack and the morning-after pill.
Trauma, assault and HIV counselling *	Trauma counselling and assault support is available to all members. This includes 24-hour assistance by medical professionals, and transport to a facility (maximum R10 000 per family for medical treatment.)
Emergency medical assistance *	Emergency assistance is provided in the form of 24-hour medical advice. We also offer emergency medical response, on-scene treatment and transportation to a hospital.
Professional legal assistance *	Qualified attorneys are available 24 hours a day to offer telephonic advice on legal matters. This includes one 30 minute face-to-face consultation if required. Members also receive discounts on legal fees.

* Additional products or services to the financial products provided are not regulated under the FAIS Act and therefore are not afforded the same protections as financial products or services in terms of the FAIS Act.

Clientèle LIFE

UniQ Benefit Solutions (Proprietary) Limited, an authorised Financial Service Provider, FSP 52006

Insurance benefits are underwritten by Clientèle Life Assurance Company Limited, a licensed Life Insurer and an authorised Financial Services Provider, FSP 15268

NACBFSA Brochure 2024 1007

BURIAL COVER OPTIONS

(18 - 65 years)

COVER OPTIONS	NACBFSA		
Single	MEMBER	R	20 000
Family	MEMBER	R	20 000
	SPOUSE	R	20 000
	Children age 14 - 21	R	20 000
	Children age 06 - 13	R	15 000
	Children age 00 - 05	R	5 000
	Stillborn *	R	5 000

* Pregnancy from 28 weeks onwards

FREQUENTLY ASKED QUESTIONS

Q. What is the procedure for claiming?

A. All claims need to be submitted within 6 months from date of death.
Contact our claims call centre on 0860 555 992 or email nacbf@fmscenta.co.za for assistance with the necessary forms, processes and required supporting documents.
The claims department will assist with submitting the claim once all required documentation is received.
On submission, you will be contacted within 48 hours and payment will be made once the claims are approved.

Q. What does the family cover include?

A. It covers the main member and one spouse with unlimited children (up to the age of 21 years).

Q. What are the waiting periods?

A. A 3 month waiting period for all new members joining the fund.

Q. What are the exclusions on the funeral cover?

A. Suicide within the first 12 calendar months from participation date or reinstatement date where applicable.



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