

SUBMITTING OF CLAIMS VIA WHATSAPP

There are members who face challenges when submitting claims to the Underwriter via internet café`s. This generally delays the claim finalization process as the members are not aware when the Underwriter responds and requests outstanding documents. In addition, elderly members in many instances don't have easy access to scanning and email facilities, especially for those in rural areas.

I am pleased to inform you that the Underwriter has activated a WhatsApp number that members can utilize to submit claim documentation.

The WhatsApp number is, **+27661557372**, with immediate effect.

GR DE VRIES

NAC BURIAL FUND SA: CHAIRPERSON

For and on behalf of the NACBFSA Executive Committee