

BULLETIN - JULY 2024

New Apostolic Church Burial Fund SA



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FORMS:

- *Please only use Claim forms and New Application Forms that are uploaded on the MIS and NAC Website as from 1 July 2024.*
- *If these forms noted above are not used then any other form submitted will not be processed.*
- *Forms must be signed by the designated person as stated on the form.*

CHANGE OF UNDERWRITER:

EFFECTIVE 1 JULY 2024

We are pleased to inform you that your NAC BURIAL FUND SA policy is now underwritten by Clientèle Life Assurance Company Limited, a licensed life insurer and authorised Financial Services Provider registered with the Regulator, the Financial Services Conduct Authority. You can rest assured knowing that you will continue to enjoy your valuable cover into the future.

Your policy terms and conditions, payment of annual premium, claims process, call-centre number, support, benefits and value-added services remain unchanged.

Should you have any questions regarding the change please email nacbf@fmscenta.co.za.

IMPORTANT INFORMATION

The NAC Burial Fund SA covers South African permanent residents only.

The new application form is available on MIS and the NAC-SA website. The completed form must be sent to the NAC Burial Fund SA administration office. Thereafter, you will receive an unpaid burial certificate with an EasyPay reference number to be used at an EasyPay outlet to make payment. The Insurer (Clientèle Life) will not honour a claim for a lapsed policy.

Please call the hotline number - **0860 555 992** - with regards to claims. The same number may also be called with regards to all value-added services such as Repatriation, Grocery Benefit, HIV Protection, Trauma, Assault and HIV Counselling, Emergency Medical Assistance and Legal Assistance.

EASYPAY:

- In order to make an EasyPay payment, the unique 13-digit code that appears at the bottom of the member statement must be used.
- This number must only be used for INDIVIDUAL payments and NOT for bulk payments.
- A list of vendors where EasyPay payments can be made appears at the bottom of the member statement.
- You can also register and pay on the EasyPay web-site.

CONTACT DETAILS: — NAC Burial Fund SA Administration Office: 0861 999 061 - for general enquiries only.

EMAIL ADDRESS: burial@nac-sa.org.za