



NEW APOSTOLIC CHURCH
BURIAL FUND
SOUTH AFRICA

SOUTHFIELD, CAPE TOWN, 23 APRIL 2024



AGENDA

- Welcome – District Apostle Lambert
- Introduction and brief overview
- Insurance model
- Burial premium
- EasyPay payments
- Lapsed policy rules
- New member applications
- Claims procedure
- Benefits
- Value added services
- Additional information



INTRODUCTION AND OVERVIEW

- This presentation is valid for the members of the NACBF in South Africa.
- The NACBF is a separate legal entity to the NACSA.
- The NACBF is registered as a Friendly Society with the FSCA.
- As such must comply to a very specific set of Rules.
- The Insurance company that underwrites the Risk is registered under the Long-Term Insurance act – they too must comply to a specific set of rules.
- The importance of this will become clearer as we move through the presentation.



INSURANCE MODEL

- The member pays a premium to NACBF.
- The NACBF pays the premium to the Insurance company.
- The risk is underwritten by the Insurance company.
- The insurance company pays the benefit at the time of the claim.
- The beneficiary/family members make their own funeral arrangements with an undertaker of their choice.



BURIAL PREMIUM

2024 / 2025



BURIAL PREMIUM – 2024/25

- The NAC Burial Fund continues to subsidise the premiums.
- The Burial Premium for the 2024/2025 is **R630**.
- This represents an increase of 5% on the 2023/24 premium i.e. R30 increase
- **Due date 30 June 2024**



BURIAL PAYMENTS METHOD



- **Only pay via EasyPay**
- EasyPay barcode on the Membership Certificate.
- Members are encouraged to register on MIS and download their own certificate.
- Every member has a UNIQUE code 92139.....(+ member number).
- Do not pay for more than one member on the same Easypay code.
- EasyPay accepts full and part premium payments.



BURIAL PAYMENTS METHOD

- Available at over 10,000 outlets in South Africa.
- Safe and convenient.
- Easypay can be downloaded on your mobile device.
- The payment is uploaded to MIS and accurately allocated.



>>> a better way to pay >>>

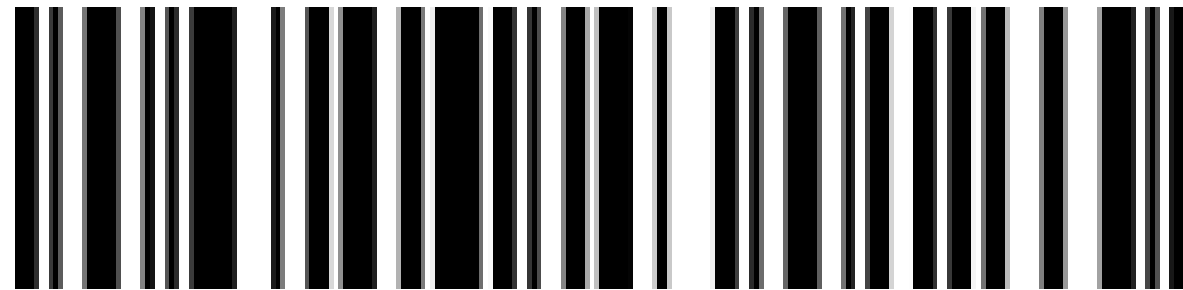
New Apostolic Church
Burial Fund



WHAT IS NEEDED FOR EASYPAY TRANSACTION



Unique Bar Code



>>>>>> 921 394 137 425 7

Unique 13-digit number



New Apostolic Church

Burial Fund

New Apostolic Church Administration
Cnr. Victoria and Alduwa Roads
7800 Southfield

CERTIFICATE OF MEMBERSHIP/STATEMENT

POLICY NO	123456	CONGREGATION	SOUTHFIELD
ENTRY DATE	01/01/1960	PAID TO	30/06/2024
PAID UP	NO	DATE OF STATEMENT	15/04/2024

DETAILS OF SUBSCRIBER

<u>SURNAME</u>	<u>NAME</u>	<u>BIRTH DATE</u>
PERSON	KNOWN	01/01/2000

ABRIDGED RULES

1. The policy will provide a cash payment in the event of a death of the subscriber and/or his/her dependents who qualify for membership in terms of the rules of the Fund.
2. The contributions are payable annually in advance as and when determined by the Fund.
3. Payments must be made via EasyPay, using the 13 digit EasyPay number via the retailers which appear below.
4. For new subscribers, benefits commence 3 months from entry date. Pre-existing conditions will also apply (see application form).
5. If a subscriber fails to pay full annual contribution in the period prescribed by the Fund, his/her membership shall be terminated. Any claim to benefits of this Fund will be forfeited on receipt of a part-payment.
6. In the event of the death of a subscriber and/or any of his/her dependents, please contact the coordinator or rector. A death notification form must then be completed.
7. The subscriber or next of kin must then appoint an undertaker of their choice to take care of the undertaking services.
8. An AFS claim form must then be completed and returned to AFS together with all necessary documentation.
9. Once the claim is approved and paid by AFS, the subscriber or next of kin is responsible for direct payments to the undertaker.
10. There is no surrender value, i.e. there is no benefit before death.
11. No promise, undertaking or representation made by whosoever will be recognized unless this statement is endorsed by the Fund at its office.
12. The rules of the Fund are open for inspection at the registered office of the Fund.

Payments can be made via EasyPay at the following vendors:



Amount Due: R630.00



>>>>> 92139 012345 7

For more information, please visit <https://www.nac-sa.org.za>



Pay online at <https://www.easypay.co.za>

New Apostolic Church
Burial Fund



MAJOR RETAILERS OFFERING EASYPAY PAYMENT SOLUTION



WOOLWORTHS



LAPSED POLICY RULES

- Policies not paid by due date will LAPSE.
- **Members below age 65** who lapsed and wishes to rejoin will be considered a “New Application”.
- All restrictions and waiting periods will apply to new applications.
- **Members older than 65** cannot rejoin due to maximum entry age limit set by the insurance company.
- The insurance company will not honour any claims on ‘lapsed policies’ (irrespective of the term of membership).



NEW MEMBER APPLICATIONS



NEW MEMBER APPLICATIONS IN 4 EASY STEPS

- **Step 1:** Request a new application form from the congregation coordinator or NACBF office at burial@nac-sa.org.za or download from NAC website.
- **Step 2:** Completed form must be submitted to burial@nac-sa.org.za
- **Step 3:** A certificate with an Easypay number will be generated and emailed to the member.
- **Step 4:** Member can now pay the required amount at an Easypay Outlet.



NEW MEMBER APPLICATION WAITING PERIODS

- Health declarations are to be completed on the application forms.
- Accidental Death: No waiting period
- Death due to natural or unnatural causes (other than accidents/suicide):
 - 3 months from Entry Date or Reinstatement date where applicable.
- Pre-existing conditions:
 - 6 months waiting period will apply, if main member dies and the death is directly or indirectly due to a pre-existing condition.
- Suicide:
 - 12 months from Entry Date or Reinstatement Date where applicable.



THE CLAIMS PROCEDURE



THE CLAIMS PROCEDURE

- Download the step-by-step guide for claiming. This can be found on the NAC web-site under Burial.
- Complete the death claim form, signed by the Rector.
- Submit all the required documentation.
- All claims must be lodged via the HOTLINE 0860555992 and/or email nacbf@fmscenta.co.za
- Claims are paid in 48hours subject to all documents being correct.



THE CLAIMS PROCEDURE CONT.

- NACBF plays no part in nominating a beneficiary.
- Disputes in respect of nominated beneficiary, will delay payment.
- Families are encouraged to discuss this and record any decision on the Beneficiary nomination form available on the NAC website.
- The form is to be kept by the member or family.



BENEFITS



BENEFITS

■ PRIMARY BENEFITS

Main member	R20 000
Spouse	R20 000
Children 14 to 21	R20 000
Children 06 to 13	R15 000
Children 00 to 05	R 5 000
Stillborn	R 5 000

■ Note: Stillborn at 28 weeks or more



BENEFITS

- A funeral cover policy has no surrender value and there is no benefit before death.
- The benefit is paid to the nominated Beneficiary.
- This is a Funeral benefit – use it for this purpose.
- The benefit is not an inheritance.



VALUE ADDED SERVICES



VALUE ADDED SERVICES

- Available 365 days per annum, 24 hours per day and 7 days per week.
- To access these services, save this number on your cellphone.
- Know your Member number.

0860 555 992 – NAC HOTLINE



VALUE ADDED SERVICES

- **TRAUMA, ASSAULT and HIV COUNSELLING**
24-hour trauma and HIV telephonic counselling available to all members.
- **EMERGENCY MEDICAL ASSISTANCE**
Emergency assistance is provided in the form of 24-hour medical advice.
- **PROFESSIONAL LEGAL ASSISTANCE**
Telephonic legal advice on any legal or property matter, 24 hours a day.



VALUE ADDED SERVICES

- **GROCERY BENEFIT**

R500 Grocery Voucher redeemable at Checkers or Shoprite.

This is a benefit provided on the passing of the main member only.

- **REPRATRIATION**

Of mortal remains to a reputable funeral parlor within the borders of SA.

- **HIV PROTECTION**

24-hour emergency service is offered after a traumatic event that may have caused exposure to HIV.



ADDITIONAL INFORMATION



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- When a female child under 21 falls pregnant, she needs a policy to cover her unborn child.
- A non-member spouse can continue to be a NACBF policy holder when the main member passes away, provided that premium payments are paid annually. Should the policy lapse, the non-member cannot re-join.
- If both parents pass away simultaneously the children will be covered until the age of 21 or marriage whichever occurs first.
- Maximum age for dependent children is 21 years. If the child is a full-time student cover is extended to 25 years old.
- The acceptance of spouses irrespective of gender by the underwriter will be applied by the NACBF with effect 1 July 2024.



ADDITIONAL INFORMATION

- The underwriter requires ID numbers when dealing with claims. Please update MIS information where possible.
- Deceased Notification form must be completed to transfer the policy to surviving spouse or minor children.
- Status of members overseas – refer to the document on the NAC website in respect of; permanent residence, contract work, studying or holiday.
- Share this information with all members, family and friends.



ADDITIONAL INFORMATION

- This presentation will be available on the NAC Website.
- All relevant forms, documentation and information relating to the NAC Burial Fund SA is available on the NAC website and MIS.
- All claims are handled by the insurers (not by NACBF)
- The NACBF only deals with the following:
 - New Member Applications
 - Collection of annual premiums via EasyPay
 - Member queries
 - Email: burial@nac-sa.org.za or call 0861 999 061



THANK YOU

