










## New Apostolic Church Burial Fund South Africa



	<b>Funeral cover</b>	Natural or unnatural causes of death
	<b>Grocery benefit</b>	The beneficiary to the main member will enjoy a Shoprite/Checkers voucher to the value of R500, that can be used at any till point nationwide at time of death.
	<b>Repatriation of mortal remains</b>	We offer repatriation of mortal remains to a reputable funeral parlour within the borders of South Africa. Advice on obtaining a death certificate is provided.
	<b>HIV protection</b>	After a traumatic event that may cause exposure to HIV, we offer 24-hour emergency advice. The benefit facilitates three blood tests, a 30-day Anti-Retro Viral (ARV) starter pack, a seven day Sexually Transmitted Infections (STI) preventative medication pack and the morning-after pill.
	<b>Trauma, assault and HIV counselling</b>	Trauma counselling and assault support is available to all members. This includes 24-hour assistance by medical professionals, and transport to a facility (max. R10 000 per family for medical treatment).
	<b>Emergency medical assistance</b>	Emergency assistance is provided in the form of 24-hour medical advice. We also offer emergency medical response, on-scene treatment and transportation to a hospital in the event of a life-threatening situation.
	<b>Professional legal assistance</b>	Qualified attorneys are available 24 hours a day to offer telephonic advice on legal matters. This includes one 30 minute face-to-face consultation. Members also receive discounts on legal fees.

# BURIAL FUND COVER

(18 - 65 years)

COVER OPTIONS	NEW APOSTOLIC CHURCH BURIAL FUND SOUTH AFRICA
Single	MEMBER R20 000
Family	MEMBER R20 000
	SPOUSE R20 000
	Children age 14 – 21 R20 000
	Age 6 – 13 R15 000
	Age 0 – 5 R5 000
	Stillborn R5 000 <small>* Pregnancy from 28 weeks onward</small>

## FREQUENTLY ASKED QUESTIONS

### Q. What is the procedure for claiming?

A. All claims need to be submitted within 6 months.

Contact our claims support centre on 0860 555 992 or email [nacbf@fmscenta.co.za](mailto:nacbf@fmscenta.co.za) for assistance with the necessary forms, processes and required supporting documents.

The claims department will assist with submitting the claim once all required documentation is received. On submission, you will be contacted within 48 hours and payment will be made once the claims are approved.

### Q. What does the family cover include?

A. It covers the main member and one spouse with children (up to the age of 21 years).

### Q. What are the waiting periods?

A. A 3 month waiting period for all new members joining the fund.  
Pre-existing conditions may apply to new members.

### Q. What are the exclusions on the funeral cover?

A. Suicide within the first 12 calendar months from participation date or reinstatement date where applicable.

**0860 555 992**  
**[nacbf@fmscenta.co.za](mailto:nacbf@fmscenta.co.za)**

